1.1.1 [Partner Full Name]

Partner Full Name	City of Helsinki		
Short Name	Helsinki	Country	Finland
Type	Public authority	Website	http://www.hel.fi/hki/Helsinki/en/Etusivu
Official Logo			

City of Helsinki

Brief Partner Profile

The City of Helsinki is a local administration with 40,000 staff divided into more than 30 city departments and public enterprises. Among the key strategic aims of the City Council is to further develop Helsinki as an open and engaging city, enabling residents to take part in the development of the city and to ensure transparent decision-making. Experts from three city departments will contribute to the implementation of CTA in Helsinki:

City of Helsinki Urban Facts, http://www.hel.fi/hki/tieke/en/Etusivu
Helsinki City Library, http://www.hel.fi/hki/Kirjasto/en/Etusivu
City of Helsinki Executive Office, http://www.hel.fi/www/kanslia/en

City of Helsinki Urban Facts is a city department charged with the task of monitoring and analyzing the development of the city. The department serves decision-makers, administration, citizens and other stakeholders with up-to-date, relevant information: urban statistics and databases, prognoses, applied research. Helsinki is one of the most active cities in Europe in terms of open public data, and the Urban Facts department is responsible for maintaining and developing the Helsinki Region Infoshare (HRI) open data service (see below).

Helsinki City Library is the largest public library in Finland. The library's aim is to develop its services together with the customers, as well as cultivating and enriching new ideas and contributing to knowledge and culture. Helsinki City Library has been a forerunner in participatory budgeting in Finland.

The City Executive Office, in particular the Participation and Citizen Information Unit in the IT and Communications Division, has extensive knowledge and experience of co-creating and implementing digital citizen services. The tasks of the unit include enhancement of citizen inclusion and interaction at city level, as well as development of digital democracy services.

Role in Project

The City of Helsinki will take part in the work packages of the project as one of the pilot cities. The city departments contributing to the replication pilots will bring to the project, between them, a considerable amount of experience and expertise on several focus themes of the project: information management and open data clearing-house activities (City of Helsinki Urban Facts), participatory budgeting and citizen-driven service development (City Library) and development and implementation of online citizen services (City Executive Office).

Relative Expertise / Experience

Helsinki Region Infoshare

Helsinki Region Infoshare' (HRI) is an open data clearing house and web service, developed by the City of Helsinki Urban Facts and Forum Virium Helsinki together with the other cities in the Helsinki Metropolitan Area and with support from the Finnish Innovation Fund Sitra and the Ministry of Finance. The service is developed further in close contact with developers, and more than 1,000 datasets are currently available through www.hri.fi. HRI was awarded a European Commission Innovation Prize in Public Administration in

2013.

'HRI – 2 years of open public data'

A publication presenting the experiences and achievements of Helsinki and the metropolitan area in the field of open public data, also containing advice for those public actors planning to unlock their data resources. Today, more than 100 applications developed on the basis of the data are accessible through the HRI applications gallery at http://www.hri.fi/fi/sovellukset/.

OpenAPIs to city services

Helsinki has opened application programming interfaces to several of its online services, including the online service map, the Tell-on-a-Map (Kerro kartalla) interactive citizen service, the city's feedback system and many others. An API has also been opened to the City of Helsinki's electronic case management system AHJO, containing documents from the city's decision-making process.

Helsinki<3Developers

In the Helsinki<3 Developers programme the City of Helsinki ICT division and Forum Virium organise a range of activities and events to support contacts between the city and application developers. These make use of APIs and data opened by the city (see above). Part of the activity is the Code Fellows (Kumppanikoodarit), programmers who act as change agents within the city.

Ahjo Explorer, Dev.hel.fi/Paatokset

An example of how the data contained in Helsinki's case management system AHJO has been exploited by developers (in this case partner coders hired by the city) after the city published an open API to the data contents. The mobile/web service allows users to browse any official decisions made by the council and civil servants, and to easily follow the course of a given item in the decision process.

Participatory Budgeting for Central Library 2018

In 2013 Helsinki City Library offered Helsinki residents the opportunity to have their say on the upcoming plan for the new Helsinki Central Library (planned for 2018). The residents had collectively a chance to decide how €100,000 of development funding was to be spent. Four pilot projects, decided upon in a series of PB workshops and pre-budgeted, have been launched by the library. The participants also brainstormed two completely new pilot project suggestions: paying library fines with Community Exchange System currency and a project that develops online democracy among youth and senior citizens.

Ruuti Budjetti

The participatory budgeting project organised by the City of Helsinki Youth Department was one of ten 'democracy pilot' projects set up by the city in 2013 to discover and experiment with new types of local democracy. The aim of RuutiBudjetti was to use PB as a means of strengthening young people's capacity to participate in local affairs and influence them.

WDC 2012

Helsinki's World Design Capital year in 2012 was in itself a platform for 550 smaller projects and 2,800 events, with 'Open Helsinki – Embedding Design in Life' as the underlying motto. This shifted the emphasis from traditional industrial and artistic design towards the more contemporary fields of service design, information design and so on. The legacy of WDC2012 includes, among other things, an ongoing project where professional 'city designers' assist the city departments in their service development.

Expected Benefits

The City of Helsinki expects the project to contribute to the achievement of its strategic aims related to an

'Open Helsinki': engagement of citizens, enhancing participation and democracy, as well as the development of digital participation, information and interaction channels. This will help the city to empower and activate the residents and strengthen their role as co-developers of digital services, and to boost structures for service co-designing and civic tech development between citizens, local administration, developers and SMEs. Here the presence of Forum Virium Helsinki in the project consortium is very valuable and we can expect mutual benefits. Importantly, the project can also contribute to a further increase in the use of open public data unlocked by the City of Helsinki. An open data dashboard service, in particular, would also help the city administration to serve the citizens and decision-makers with up-to-date data more effortlessly.
Key Personnel's CVs
Ms Tanja Lahti (Master of Administrative Sciences, Regional Studies) works for the City of Helsinki Urban Facts. She is Project Manager in the regional open data service Helsinki Region Infoshare (www.hri.fi) which provides open public data concerning the Helsinki Metropolitan Area. She has worked for the City of Helsinki for 8 years and has good experience in several regional co-operation projects and programmes. **Mr Ari Tammi** (MA History, Licentiate in Theology, PhD studies in TUT Hypermedia Lab) works as Special Advisor in the City Executive Office, IT and Communication Division. His current tasks are related to development and production of digital interactive citizen services. He is founding member of the Finnish Association for Online Democracy and has contributed to the setting up of the Apps4Finland contest. He has long experience in producing and innovating interactive online services, including the development of Finland's first online voting system in 2011. **Mr Antti Pakarinen** (MA in History) works as Project Leader in Helsinki City Library. He is currently working on projects involving technology and citizen engagement. His areas of expertise include open data, open culture, and the transformation of public space. He is the founder and community manager of the Finnish Library Lab. **Mr Teemu Vass** (MA Urban Culture, MA English) works as Special Advisor at City of Helsinki Urban Facts. His current tasks include administrative coordination of international research and co-operation programmes and projects. He is engaged in international networks and editor of the research journal Helsinki Quarterly. Development projects focused on digital communications and the impact of city data are also part of his present responsibilities at City of Helsinki Urban Facts.

Please complete, for each participant, the following table in case third-parties are involved in the project (or simply state "No third parties involved", if applicable)

Does the participant plan to subcontract certain tasks (please note that core tasks of the project should not be sub-contracted)	Y/N
If yes, please describe and justify the tasks to be subcontracted	
Does the participant envisage that part of its work is performed by linked third parties1	Y/N
If yes, please describe the third party, the link of the participant to the third party, and describe and justify the foreseen tasks to be performed by the third party	

[1] A third party that is an affiliated entity or has a legal link to a participant implying a collaboration not limited to the action. (Article 14 of the Model Grant Agreement).

Does the participant envisage the use of contributions in kind provided by third parties (Articles 11 and 12 of the General Model Grant Agreement)	Y/N
If yes, please describe the third party and their contributions	