Kirjaamo Helsinki

Lähettäjä: EZ-Fresh Finland <ezfresh.fi@gmail.com>
Lähetetty: torstai 20. heinäkuuta 2017 14:51
Vastaanottaja: Kirjaamo Helsinki; Hokkanen Pirkko
Aihe: About the last check and Oiva-raportti , HEL 2017-008306 T 11 02 00

Luokat: KaRa Nora

HEL 2017-008306 T 11 02 00
EZ-Fresh AY

Dear Environmental center and Mrs Hokkanen,

In last Friday 14-07-2017, Mrs Hokkanen visited our shop to check our product labels and storage temperatures etc. Unfortunately on that day one of our fridge compressor fan had mechanic problem in that morning and the temperature raises to over 10 degrees at that time. Thus Hokkanen had to interrupted her check due that I have to repair the fan immediately. At this moment, that broken fridge works well.

To my understanding, this was an uncomplete checking. But you sent this Oiva-report with fees. To our small business, this is not a fair deal. You check us so frequently and each time with costs. Especially this time for the uncomplete check, we strongly suggest you cancel this Oiva report as well as its fees. Why do not our tax payments cover your costs?

In the paper report sent by Hokkanen this noon, 20-07-2017, you mentioned that we cannot pack mungbean sprouts by ourselves, according to the suggestion from the animal doctor. Fistly, I donot understand that an animal doctor could have enough knowledge about sprouts products and its storage or packing. Secondly, for a small business, cost is almost everything. We cannot order a large amount of sprouts to lower the costs. On the contrary, we have to order a larger package to repack it to smaller one to lower the costs. Of Course, We can improve our packing environment and hygiene conditions.

Best regards,

Jian-Cheng Chen

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